

Norme za pametne gradove – što primijeniti u hrvatskoj?



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Što su to pametni gradovi ?

Inovativan i učinkovit pristup upravljanja gradom, njegovim resursima, procesima i javnim uslugama koje omogućava adekvatna primjena razvijenih digitalnih tehnoloških rješenja. Uravnoteženo korištenje tehnologije omogućuje primjenu naprednih alata te pristup pravovremenim strukturiranim podacima neophodnima za kvalitetno donošenje odluka i pametno upravljanje regijama i gradovima.





Što pružaju PAMETNI GRADOVI ?

Održivost

Ravnoteža između društvenog i ekonomskog razvoja, upravljanja okolišem i efikasnog urbanog upravljanja.

Fokusiranost na građane

Fokus je na fizičkoj, društvenoj i personaliziranoj vrijednosti pojedinca i društva (životni uvjeti, zdravlje, neovisnost, obrazovanje, standard, religija, javne usluge i infrastruktura, zapošljavanje te socijalna i kulturna dimenzija).

Ekonomija

Ekonomski vibrantni gradovi privlače investicije, potiču poduzetništvo, njeguju svoj ljudski potencijal, povećavaju produktivnost, promoviraju rast i pružaju široku mogućnost izbora svim dionicima.

Pristupačnost

Svi građani mogu živjeti neovisno, svojim načinom života, u potpunosti participirati u svim segmentima društva. Ljudi s posebnim potrebama i socio-ekonomski ugroženo stanovništvo imaju garantiran pristup svim javnim uslugama.

Otpornost

Grad povećava potencijal pojedinaca, zajednica, institucija, poduzetnika i sustava kako bi se razvijali i prilagodili se kontinuiranim promjenama na tržištu.

Kvalitetno upravljanje

Grad optimalno koristi resurse u svrhu realizacije kratkoročnih i dugoročnih razvojnih ciljeva, istovremeno postižući što veću razinu institucionalne i procesne transparentnosti.

Proaktivnost

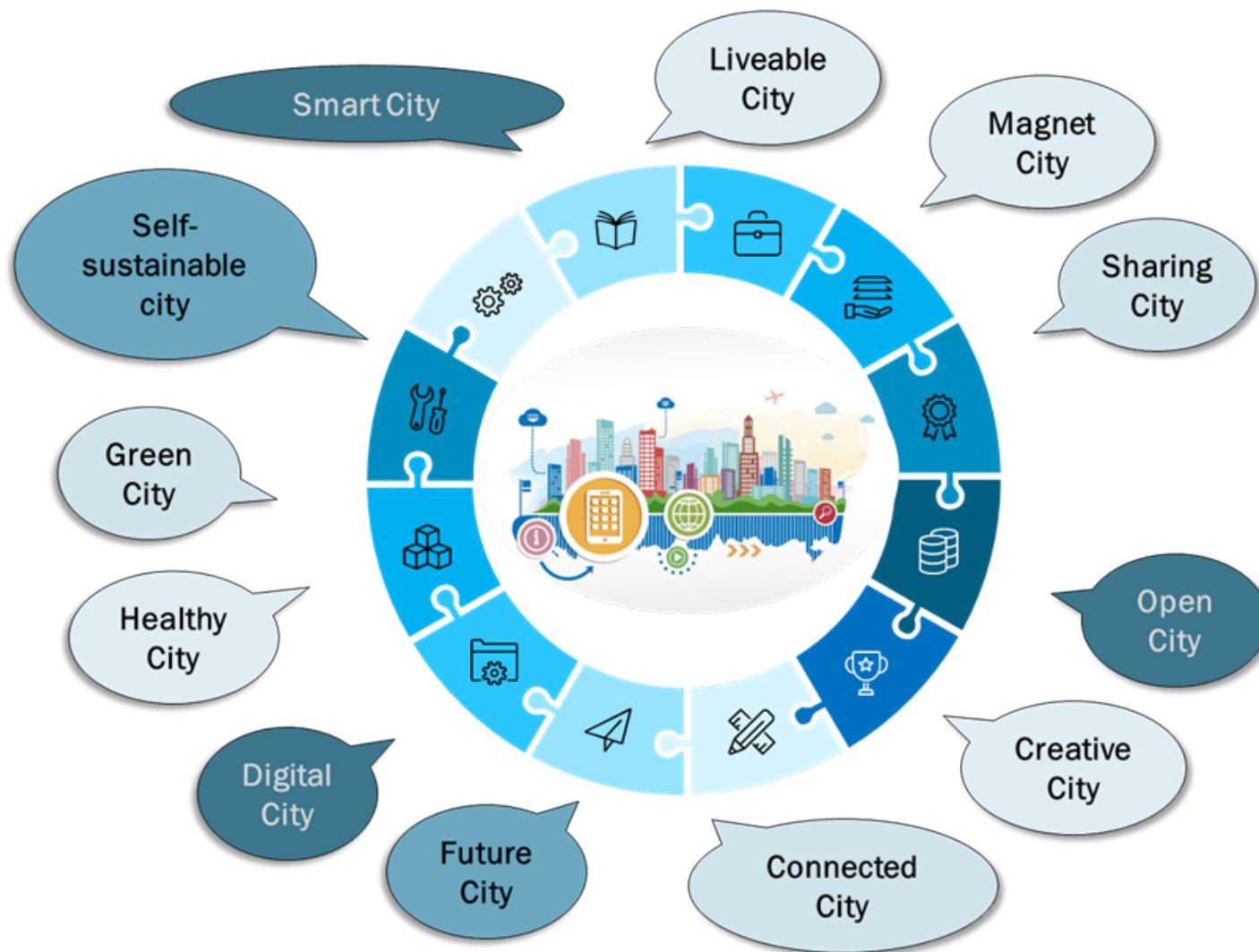
Grad ohrabruje sve dionike na korištenje podataka prikupljenih putem digitalne infrastrukture u svrhu uočavanja uzoraka, identifikacije problema i donošenja odluka u realnom vremenu.

Planiranje

Grad osnažuje lokalnu ekonomiju stvaranjem vizije i strategije koja integrira sve dimenzije urbanog razvoja te osigurava dovoljno fleksibilnosti u slučaju promjene određenih eksternih faktora ili pojavnosti inovativnih rješenja.

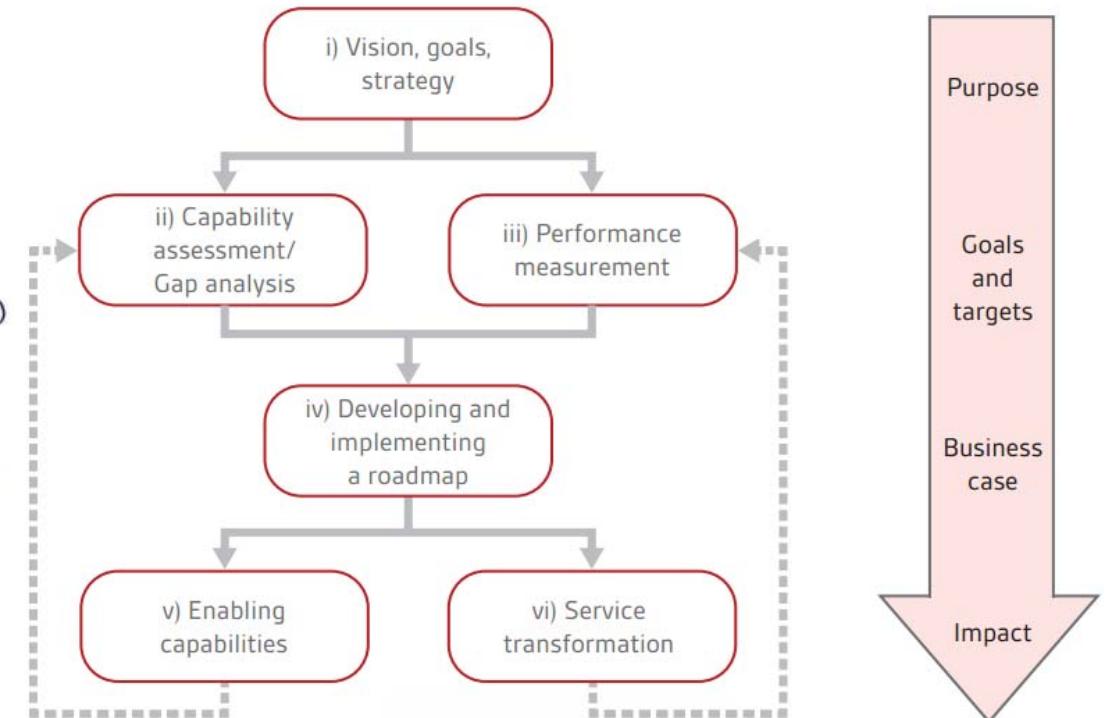
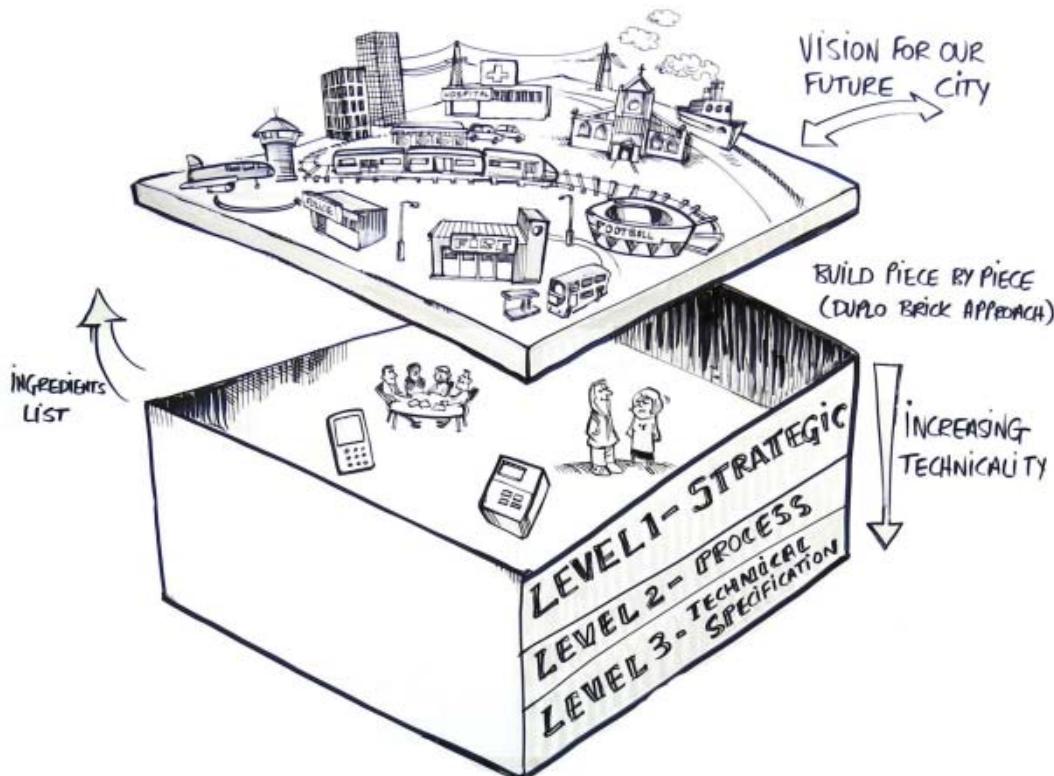


DIMENZIJE PAMETNOG GRADA

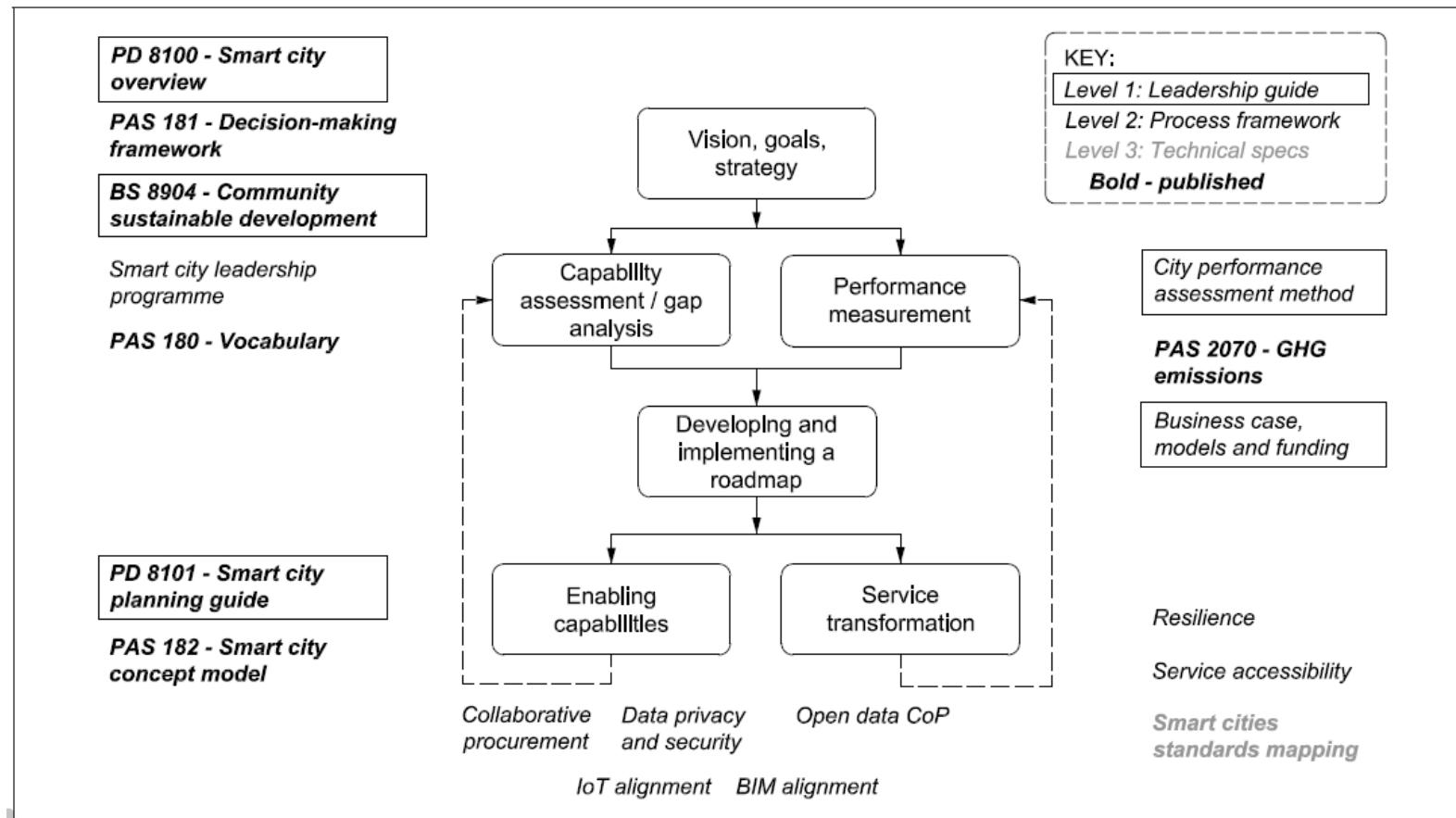




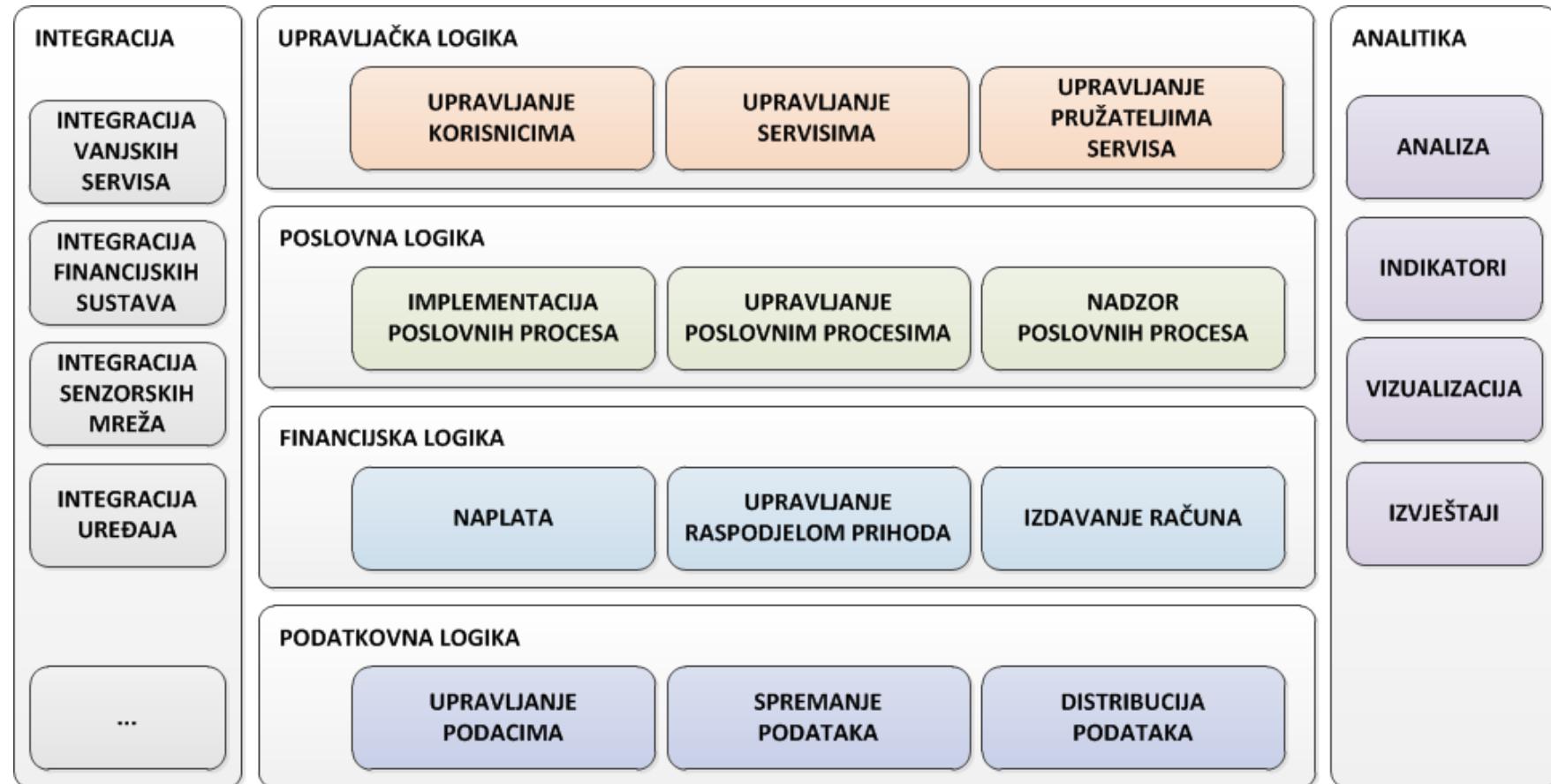
Uloga standarda za izgradnju pametnog grada



ULOGA STANDAR DA za izgradnju pametnog grada



Logička arhitektura PAMETNOG GRADA



Elementi koncepta pametnog grada



Kvaliteta života



Kvalitetno upravljanje javnim prostorom
(Smart Urban Space)



Kvalitetno i sigurno upravljanjem prometom i
mobilnošću (Smart Mobility)



Visoka kvaliteta zdravstvenih i javnih usluga
(Smart Health & Living)



Razvoj temeljen na suradnji, podržavanju
različitosti i toleranciji (Smart Society)



Razvoj temeljem na održivosti i visokoj razini
brige o okolišu (Smart Environment)



Standard života



Ekonomski razvoj i stvaranje poduzetničkog
ekosustava (Smart Economy)



Visoka razina kvalitete infrastrukture i
umreženosti (Smart Infrastructure)



Visoka razina kompetencija, znanja i vještina
stanovnika (Smart People)



Razvoj održivih industrija s visokom dodanom
vrijednošću (Smart Business)



Efikasno upravljanje gradskim operacijama i
resursima (Smart Governance)

Zrelost pametnih gradova u Eu



Gradovi veći od 100.000 stanovnika

Razine zrelosti (*Maturity level*):

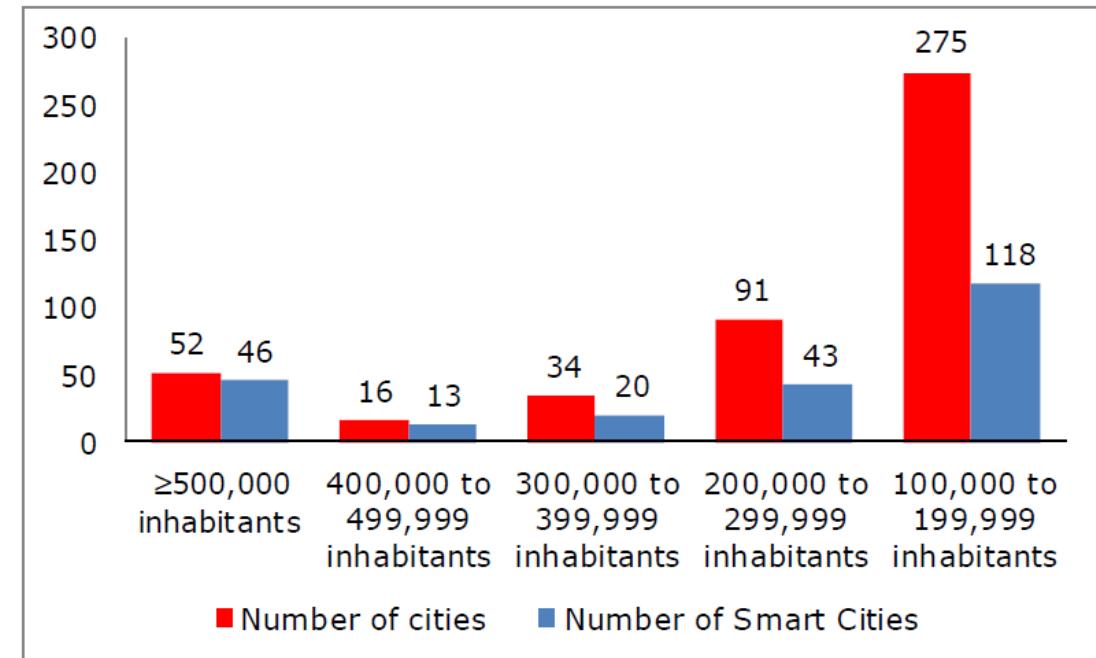
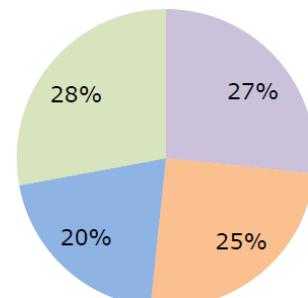
Zrelost prvog reda: Postoji izrađena strategija

Zrelost drugog reda: uz razinu 1, izrađen je detaljni projektni plana za implementaciju ali još nema pilota

Zrelost trećeg reda: uz razinu 2, u tijeku je pilot projekt

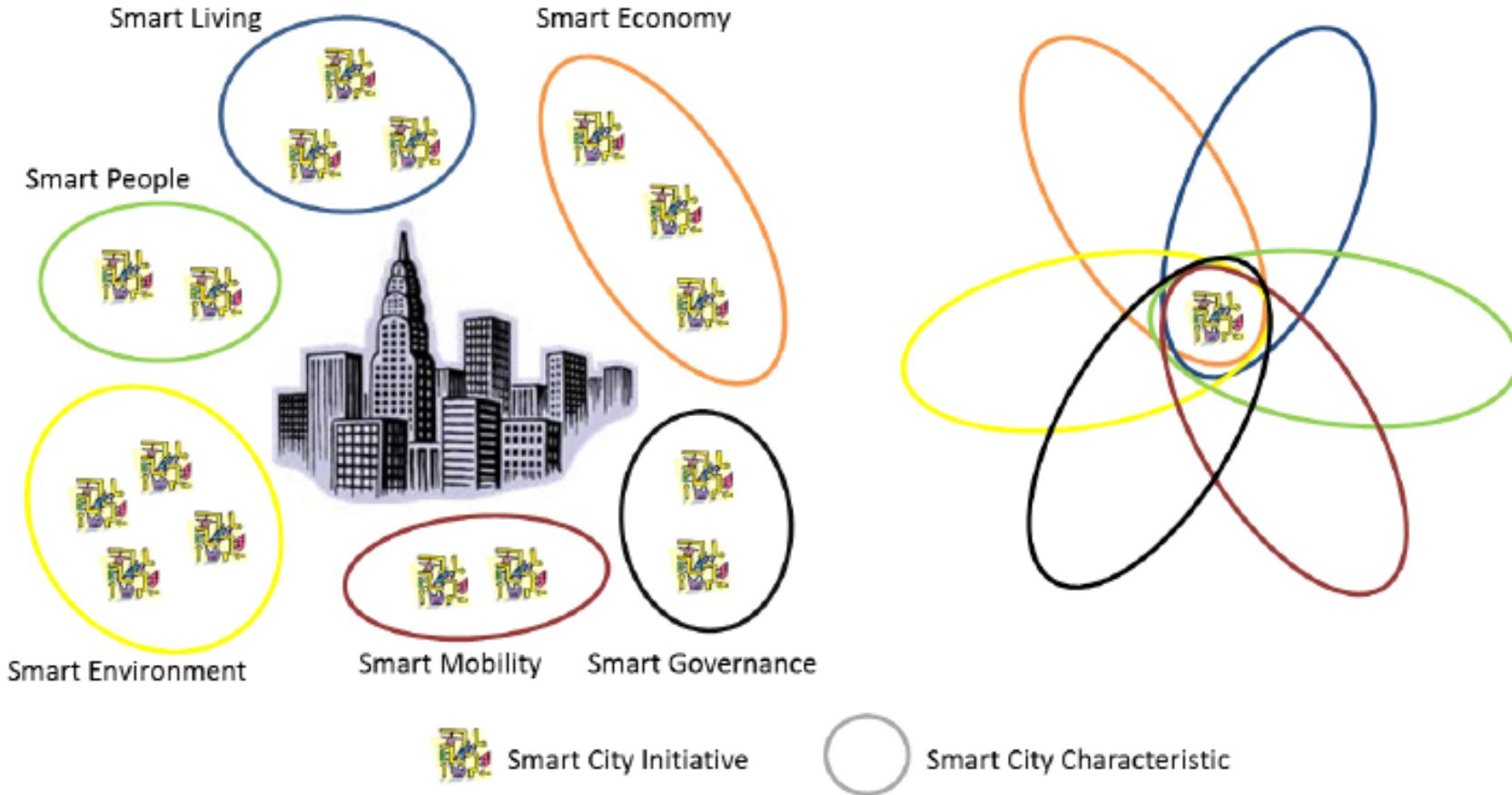
Zrelost četvrtog reda: pametni grad sa barem jednom funkcijom pametnog grada u produkciji

■ Maturity level 1 ■ Maturity level 2
■ Maturity level 3 ■ Maturity level 4



Izvor: Mapping SmartCities in EU

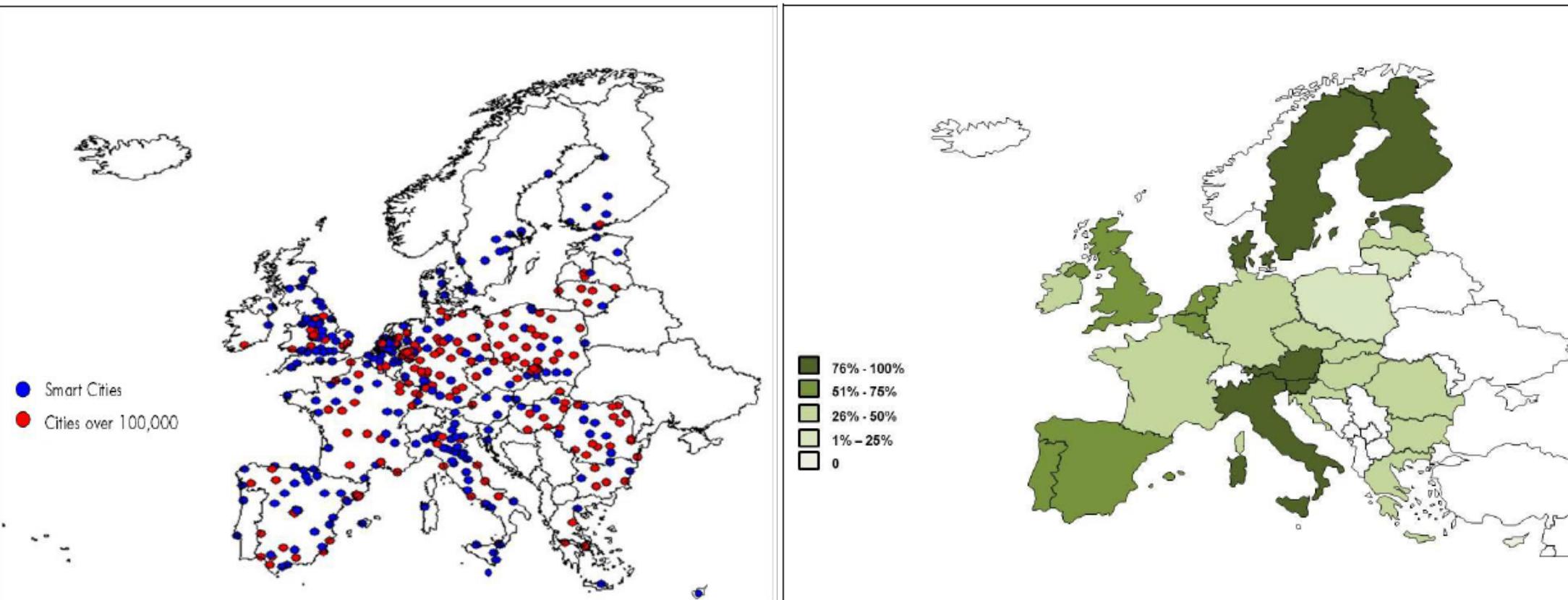
Šest tipičnih dimenzija pametnih gradova



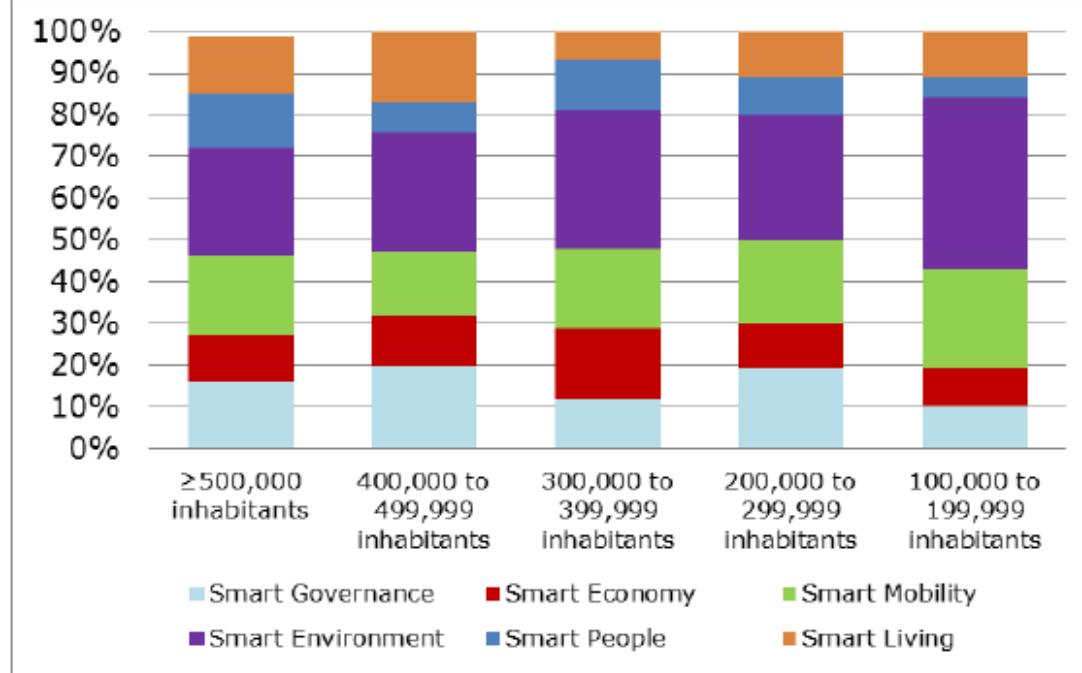
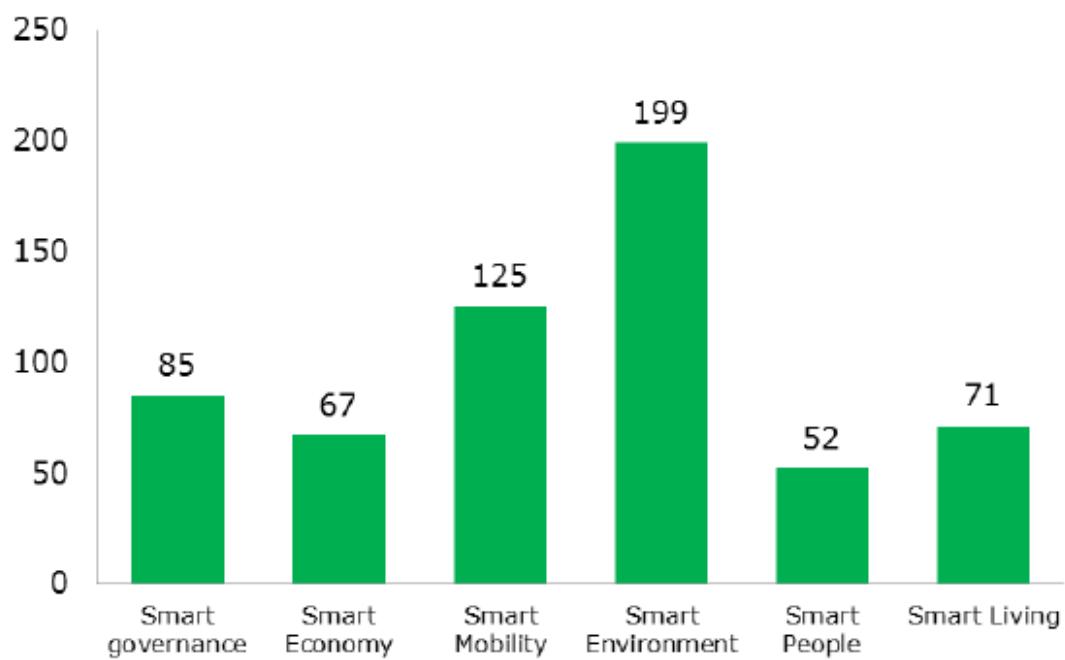
PAMETNI GRADOVI U EU



Gradovi koji imaju implementiranu barem jednu dimenziju pametnog grada



Šest tipičnih dimenzija pametnih gradova





Anatomija pametnog grada

... jer detalji su važni.

Što gradani očekuju od pametnog grada ili regije ?



Pozitivno iskustvo stanovnika i gostiju



Komunalije



Promet



Sigurnost



Turizam

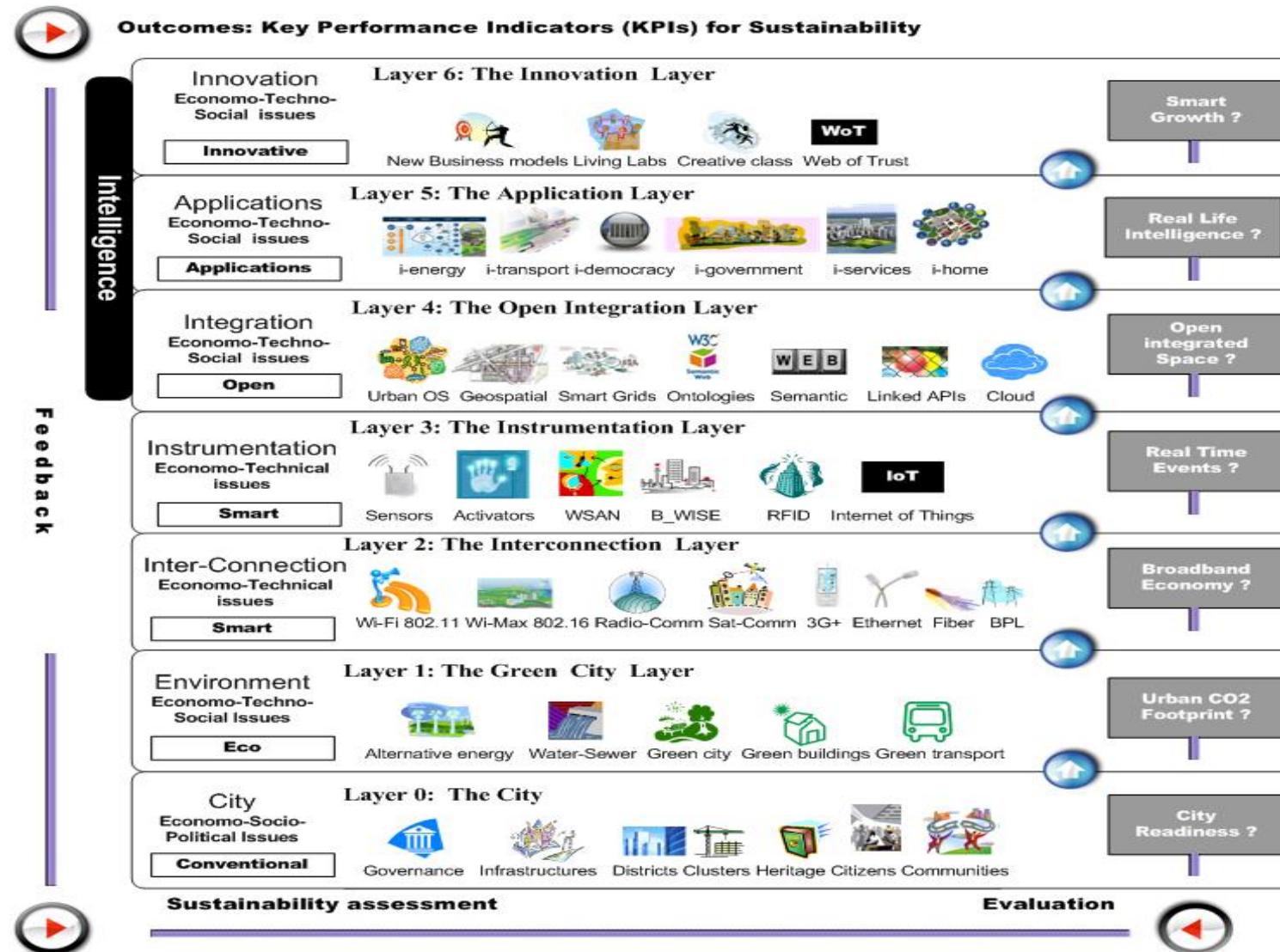
Monitoring, analizu, izvještavanje i proaktivno djelovanje

Optimizaciju i unaprjeđenje poslovnih procesa lokalne samouprave

Optimizaciju i unaprjeđenje servisa za građane i poduzetnike

Pametno upravljanje i razvoj mrežne infrastrukture

Anatomija pametnog grada – transformacija infrastrukture i društvenih vrijednosti





Pristupi Modeliranju pametnog grada

	Model	Description
IBM [10]	Nine Pillar Models	Planning and Management Services Infrastructure Services Human Services
	Smarter City Equation	Instrumentation (<i>the transformation of urban phenomena into data</i>) + Interconnection (<i>of data</i>) + Intelligence (<i>brought by software</i>)
ITU [13]	Smart Sustainable City Key Performance Indicators	Environmental Sustainability, Productivity, Quality of Life, Equity and Social Inclusion, Infrastructure development
UN Habitat [14]	Dimensions of City Prosperity	Productivity and the Prosperity of Cities, Urban Infrastructure: Bedrock of Prosperity, Quality of Life and Urban Prosperity, Equity and the Prosperity of Cities, Environmental Sustainability and the Prosperity of Cities
Anthopoulos [7]	Smart city dimensions	Resource, Transportation, Urban infrastructure, Living, Government, Economy, Coherency
ISO [15]	ISO 37120 Sustainable development of Communities Indicators for city services and quality of life	Economy, Education, Energy, Environment, Finance, Fire and Emergency Response, Governance, Health, Recreation, Safety, Shelter, Solid Waste, Telecommunication and Innovation, Transportation, Urban Planning, Waste water, water and sanitation
Neirotti et al. [1]	Smart City domains	Natural resources and energy, Transport and mobility, Buildings, Living, Government, Economy and people
Lee et al. [5]	Framework for smart city analysis	Urban Openness, Service Innovation, Partnerships Formation, Urban Proactiveness, Smart city infrastructure integration, Smart city governance

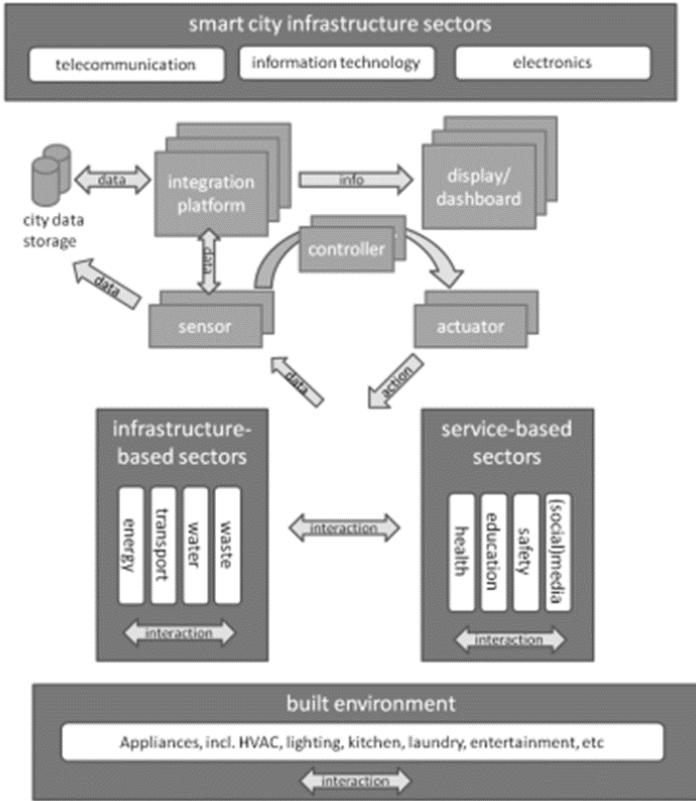


Pristupi evaluaciji komponenti pametnog grada

	Benchmarking Tool	Description
Pires et al. [15]	Local Sustainable Development Indicators	21 ECOXXI Indicators, grouped in the following sectors: Sustainable, Development Education, Marine and Coastal Environment Institutions, Nature Conservation and Biodiversity, Forest Planning, Air, Water, Waste, Energy, Transport, Noise, Agriculture, Tourism
Kourtit et al. [16]	Global City Performance Measurement Indexes	Economy, Research and Development, Cultural Interaction, Livability, Environment, Accessibility
Desouza and Flanery [3]	Resilience City Evaluation and Implementation Framework	City components: Resources and Processes (Physical) People, Institutions, Activities (Social)
da Cruz and Marques [17]	Sustainable Local Government Scorecard	Social, Economic, Environmental and Government <i>criteria</i>
Singhal et al. [18]	Competitiveness parameters	Physical Environment, Social Capital, Finance, Development, Investment, User Potential
UN Habitat [19]	Good Urban Governance indicators	Effectiveness, Equity, Participation, Accountability, Security
Lazaroiu et al. [20]	Model for computing “the smart city” indices	Economy, Mobility, Environment, People, Living, Governance
Duarte et al. [21]	Digital City Assessment Framework	Connectivity, Accessibility, and Communicability



Tehnicki standardi



ISO 37120 Themes

1. Economy
2. Education
3. Energy
4. Environment
5. Finance
6. Fire & Emergency Response
7. Governance
8. Health
9. Recreation
10. Safety
11. Shelter
12. Solid Waste
13. Telecommunications & Innovation
14. Transportation
15. Urban Planning
16. Wastewater
17. Water & Sanitation

ISO 37120:2014 - Sustainable development of communities indicators for city services and quality of life

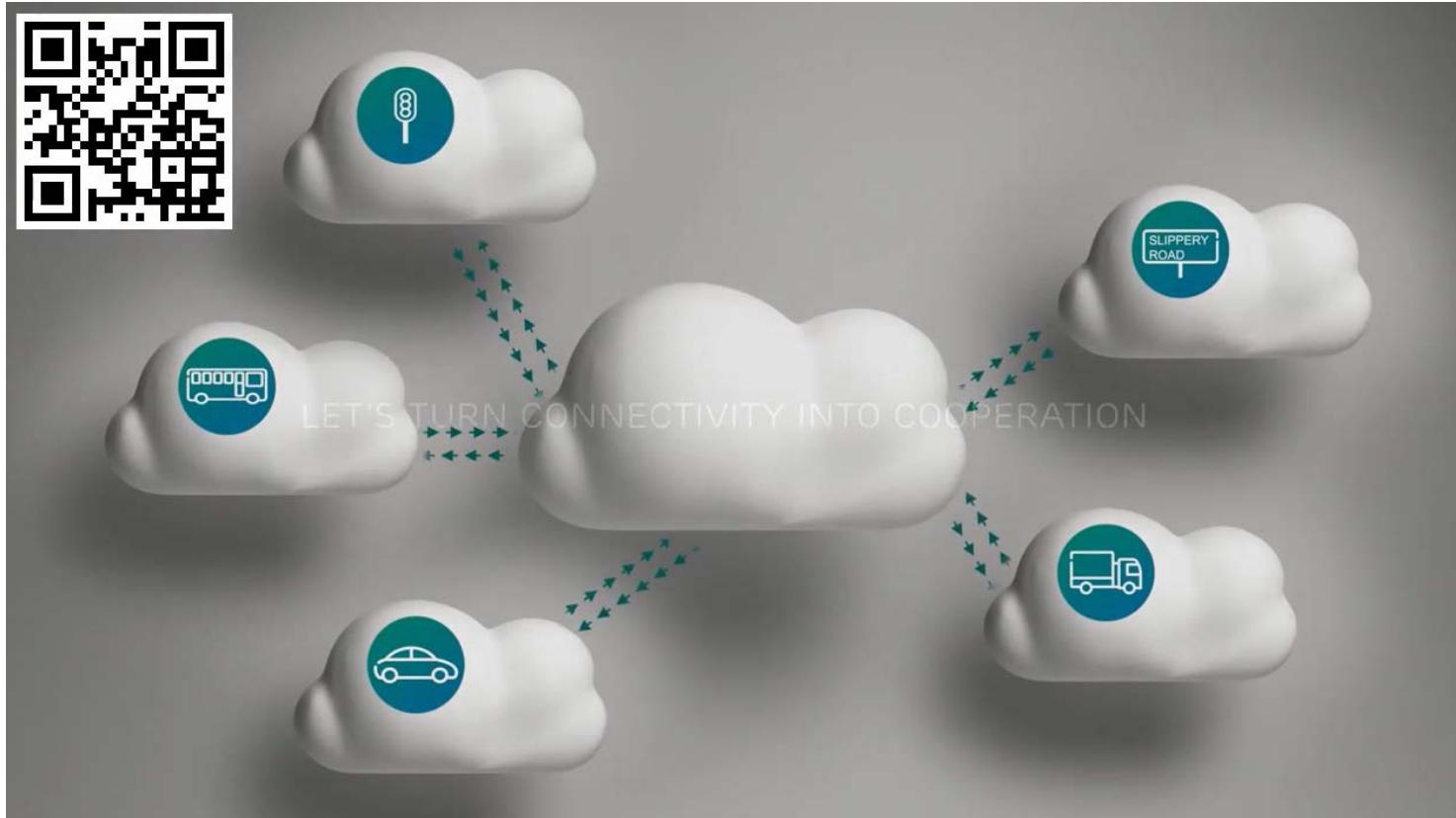
http://www.iso.org/iso/catalogue_detail?csnumber=62436

1st ISO certifiable global standard for Smart City Indicators
Published: June 2014





Konkretan primjer



Menadžer prodaje za nova poslovna područja

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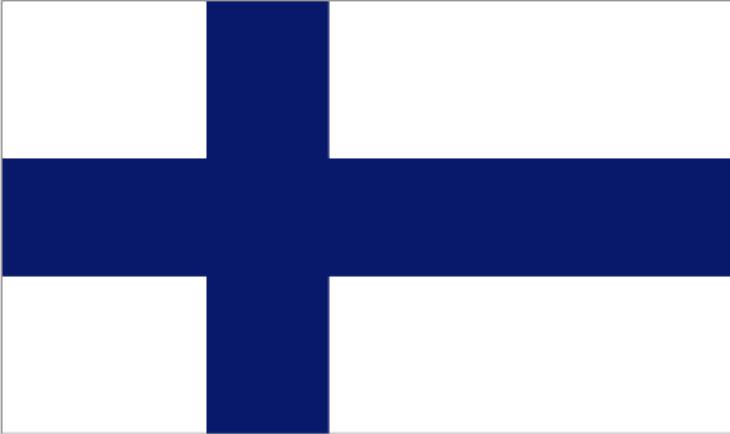




Dodatak : Primjeri najbolje prakse iz bliže i dalje okolice

Zašto otkrivati „toplu vodu” ?

Pametna specijalizacija - Kriteriji koji regiju Helsinki čine privlačnom



- 1. ljudski kapital visoke razine vještina i kompetencija
- 2. istraživačko i obrazovno okruženje visoke međunarodne kvalitete
- 3. vibrantno poslovno okruženje
- 4. koncentracija SME i velikih tvrtki (i međunarodnih)
- 5. razvijena industrijska infrastruktura
- 6. internacionalizirana društvena struktura
- 7. kvalitetna prometna povezanost (ceste, željeznica, zračne luke, more)
- 8. povezanost regije s međunarodnom tržištima



In recent years, Amsterdam has stepped up its pace to be a leading smart city.

Amsterdam Smart City is a public private partnership focused on using the city as an urban laboratory for the use of open data, new mobility solutions and ultimately improved quality of life for all residents and visitors. The collaboration has already supported more than 40 smart city projects ranging from smart parking to the development of home energy storage for integration with a smart grid.



European
Network of
Living Labs

Working Groups as Living Labs

- | | |
|---------------------------|----------------------|
| Open data | Digital Public Space |
| Digital entrepreneurship | Digital turism |
| Digital Cultural Heritage | Urban Space |
| Smart Utilities | Smart Well being |
| Sustainability | Telemedicine |
| Smart Governance | Mobility |
| Smart Culture | Privacy |
| Digital Infrastructure | Gellerup |
| Urban Media Space | New Districts |
| Smart Education | Research |
| Social Innovation | News & Media |
| Citizen Engagement | Mobil services |
| Smart Future | Smart Retial |
| Smart Citizen Services | Campus |
| Design in a Digital City | Emergency Response |
| | Smart Activism |
| | Crazy ideas |





Rio

Smarter Emergency Management client

Rio de Janeiro, Brazil's second-largest city, needed better ways to respond to landslides, floods and other disasters and to better ensure the safety of citizens during public events, from Carnival festivities to the upcoming 2016 Olympics. Working with IBM, Rio implemented a new centralized operations center that integrates data from 30 agencies plus numerous sensors, such as traffic surveillance and rain meters.

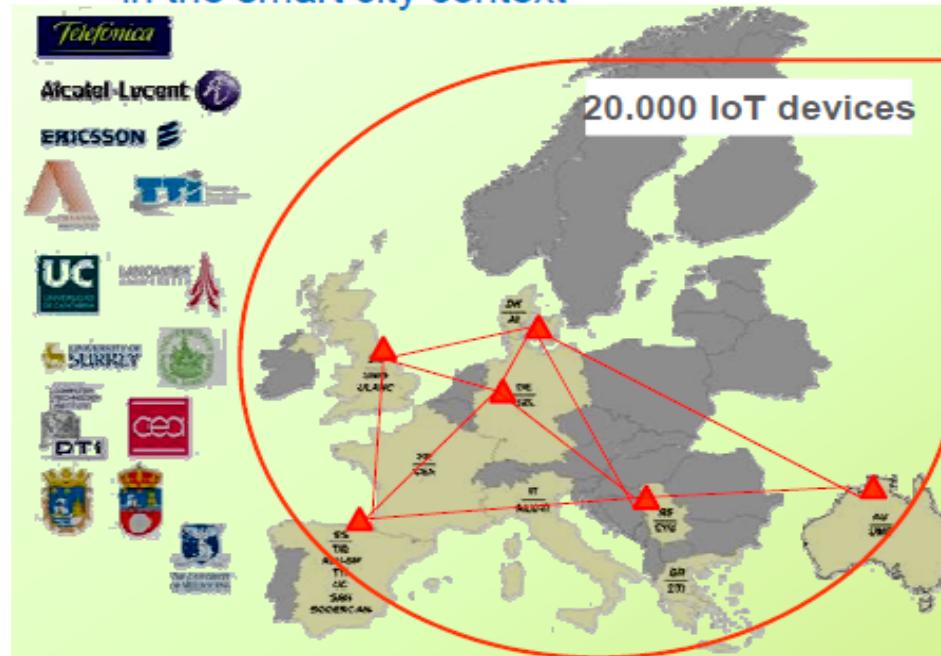
Personnel can now conduct real-time analysis of weather, energy, building, transportation and water data, and achieve near-real-time situational awareness in a single view. Enhanced communications capabilities enable city officials to share information across agencies and synchronize response efforts. Now the city can marshal its resources within hours, instead of days, to warn the public and provide a targeted emergency response to help save lives.





SMARTSANTANDER

- › European, large-scale experimental test facility for IoT
 - in the smart city context



Smart Santander Highlights

- **Targeting:**
 - Researchers
 - End users
 - Service providers
- **Duration**
36 months
- **Consortium**
15 Organisations
8 EU countries + AU
- **Budget / Funding**
8.67 M€ / 6.69 M€
- **Resources**
854.9 PM

Hamburg - Seatropolis



In recent years, Hamburg has embarked on widespread transformation. At 157 hectares, HafenCity (Harbor City) is Europe's largest urban regeneration project. When completed in 2025, this roughly \$14 billion project will house a university, a port, and lots of mixed-use residential and commercial development connected with excellent, green transit.



Stockholm

TRANSFORMING THE WORLD



The City of Stockholm gets out of a jam

To help Stockholm overcome its traffic congestion problems, IBM helped them develop a road charging system that covers a 24-square-kilometer area of the inner city with 18 barrier-free control points equipped with cameras and a mix of payment channels. This project resulted in a 50 percent drop in morning traffic waiting time, an increase of 60,000 passengers per day in public transportation ridership and an overall improved quality of life for the residents of Stockholm.



Eindhoven...designer Daan Roosegaarde



Copenhagen



Notching top spot for the second year in a row Copenhagen has established a reputation as the leading green city across the globe. Copenhagen led the Siemens Green City Index for Europe and has also been selected as the European Green Capital for 2014. And with good reason. Copenhagen has one of the lowest carbon footprints/capita in the world (less than two tons/capita). Copenhagen also has the most ambitious carbon reduction plan of any major city in the world. They aspire to achieve carbon neutrality by 2025. That may sound a ways away but that is only 12 years from now.

In order to achieve such an ambitious goal, the city has established hardcore targets including energy efficiency and renewable objectives, green building standards (all new buildings to be carbon neutral by 2020), and increased transit access to name a few.



Rijeka – CEKOM ZA PAMETNE GRADOVE





Korištenje najbolje prakse i suradnja



MAJOR CITIES OF EUROPE
IT USERS GROUP



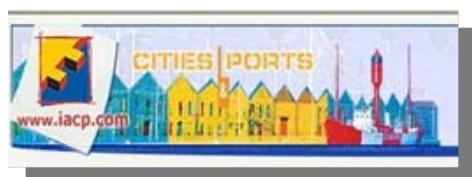
THE NETWORK
OF MAJOR
EUROPEAN
CITIES



Covenant
of Mayors
Committed to local
sustainable energy



CITY OF RIJEKA

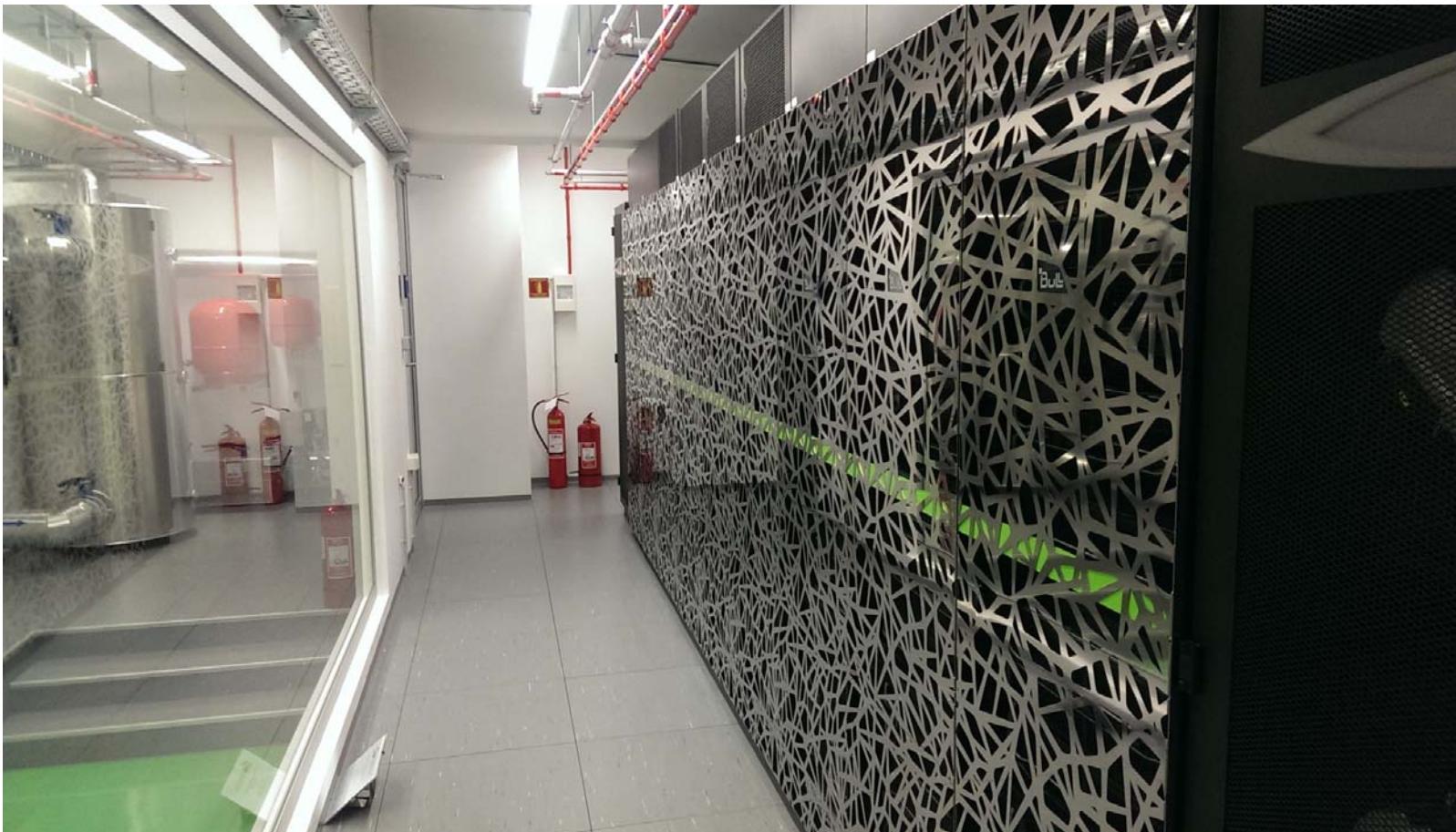


CITIES ON WATER



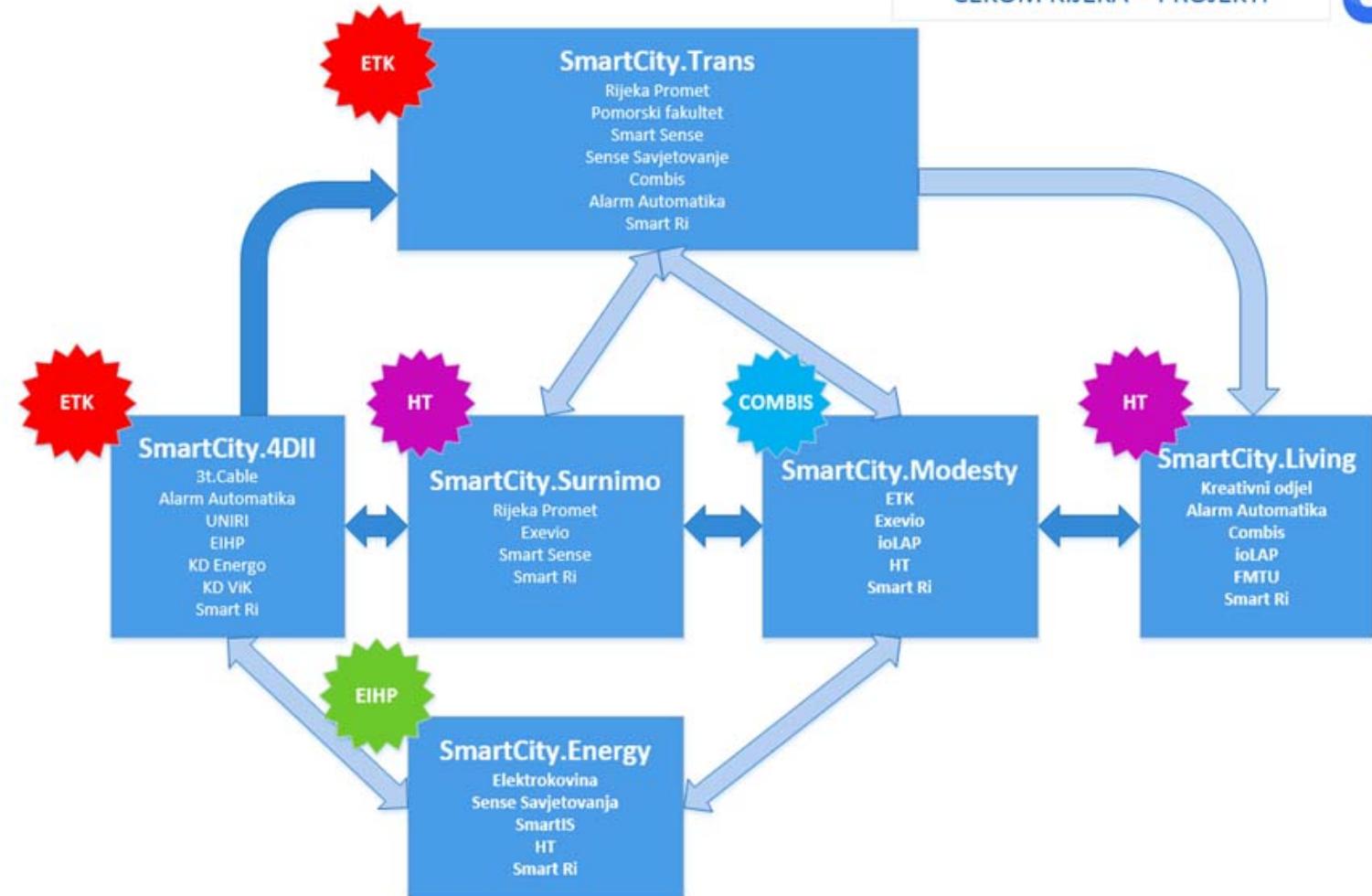
Superračunalo Bura

ključna komponenta za kompleksne simulacije pametnog grada



SmartCity.Modesty

Razvoj platforme za energetski učinkovito upravljanje i monitoriranje pametnog grada uz pomoć računarstva u oblaku sa setom aplikacija za građane i poslovne subjekte visoke razine sigurnosti podataka





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